



Procedure for Handling Complaints Regarding Staff Conduct

If you are unhappy with the way in which a YMAC employee performs their duties, you can complain to their direct line manager. You can find out who to talk to by contacting your local office, details are below.

Complaints made against an employee's general conduct are dealt with by their manager according to the policies and procedures in relation to discipline as well as applicable employment laws.

Geraldton

171 Marine Tce
Geraldton WA
6530
PO Box 2119
Geraldton WA
6531
T (08) 9965 6222
F (08) 9964 5646

South Hedland

2/29 Steel Loop
Wedgefield WA
PO Box 2252
South Hedland
WA 6722
T (08) 9172 5433
F (08) 9140 1277

Perth

Level 8, 12-14 The Esplanade
Perth WA 6000
PO Box 3072
249 Hay Street
East Perth WA 6892
T (08) 9268 7000
F (08) 9225 4633

Broome

Lot 640 Dora Street
Broome WA 6725

Denham

61-63 Knight Terrace
Denham WA 6537